NORTHERN NEW ENGLAND PASSENGER RAIL AUTHORITY

Reasonable Modification Request Form

Rev. 4/2018

In accordance with federal regulations (49 CFR Parts 27 and 37 – Transportation for Individuals with Disabilities; Reasonable Modification of Policies and Practices), NNEPRA will provide reasonable accommodations to policies, practices, or procedures when the accommodations are necessary to avoid discrimination on the basis of disability unless making the modifications (1) would fundamentally alter the nature of the service, program, or activity, or (2) would result in undue financial and administrative burdens, or (3) without the requested modification, the individual with a disability is able to fully use the entity's services, programs, or activities for their intended purpose.

PROCEDURES

Contact Information

Name:

Persons with disabilities who would like to make a reasonable accommodation request are asked to complete the Reasonable Modification Form and submit to NNEPRA'S Manager of Passenger Services. NNEPRA asks the following of individuals making a request:

- a. Make request in advance of desired change in policy
- b. Please be as specific as possible about how a current policy or practice creates a barrier to your use of the Amtrak Downeaster.
- c. Please recommend the reasonable modification you would like NNEPRA to consider.

NNEPRA will make every effort accommodate reasonable accommodation requests for situations in which a potential IMMEDIATE AND PRESENT barrier to using public transit. In these situations, passengers are asked to contact NNEPRA at 207-780-1000 x 102.

Address:				
City, State, Zip Code:				
Telephone #:				
Email Address:				
Accessible Format	Large Print	Audio Tape		
Requirements	TDD	Other (explain)		
Explain as clearly as possible what policy or practice creates a barrier to your use of the Amtrak				
Downeaster.				



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Please recommend the reasonable modification in policy or practice that you are asking to be				
considered:				
You may attach any written materials or other info	rmation that you think is relevant to your request.			
Requestor signature and date required below:				
nequestor signature and date required selow.				
Signature	Date			
Submission Options: You may submit this form in person at the address below, by mail to the address				
below or you may scan this completed form, along	with all supporting materials and e-mail to			
NNEPRA Manager of Passenger Services				
75 W. Commercial Street, Suite 104				
Portland, ME 04101				
brian@nnepra.com				
NNEPRA USE ONLY				
Reasonable Modification Determination				
APPROVED	NOT APPROVED			
Describe Madification amount	Describe recent for denial			
Describe Modification approved	Describe reasons for denial			
Determination made by:	Date:			
Customer Notified by:				
Amtrak Notified by:				