





**NNEPRA Board Meeting** 



April 25, 2022

**Northern New England Passenger Rail Authority** 

#### **Draft Agenda**

1:00pm Vote to Open Meeting and Enter Executive Session

• 1 MRS § 405(6)(C) and 23 MRS § 8115-A to discuss negotiations with Maine DOT and Midcoast Railservice, Inc. regarding operating agreements.

#### 1:30pm Vote to End Executive Session and Enter Public Session

- Welcome and Introductions
- Public Comment
- Approval of Minutes from March 28, 2022 Board Meeting
- Performance Update
- Finance Update
  - o Approval of January Variance Report
- Marketing Update
- Project Updates
- Other Business

Next Meeting: May 23, 2022 (For discussion)



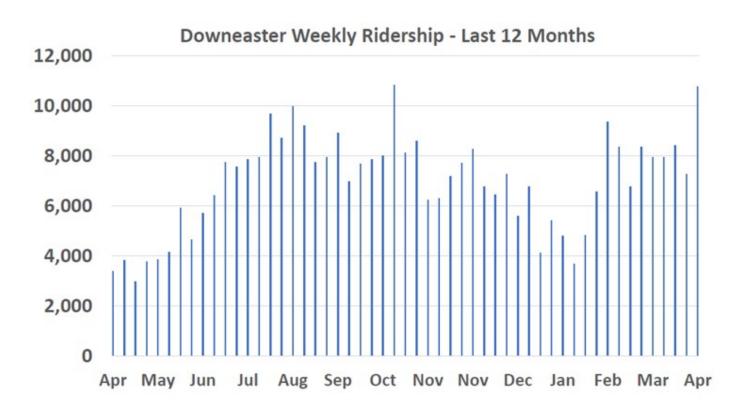


| Downeaster Performance Metrics - Last 12 Months |                           |         |         |          |            |             |              |              |          |  |  |  |  |  |
|---|---------------------------|---------|---------|----------|------------|-------------|--------------|--------------|----------|--|--|--|--|--|
|   |                           |         | Riders  | ship     | Revenue    |             |              |              |          |  |  |  |  |  |
| Period  | FY                        | Actual  | Budget  | Variance | vs. 2019   | Actual      | Budget       | Variance     | \$/Rider |  |  |  |  |  |
| Mar 22  | FY22                      | 31,519  | 28,188  | 3,331    | 67%        | \$ 657,202  | \$ 521,470   | \$ 135,732   | \$20.85  |  |  |  |  |  |
| Feb 22  | FY22                      | 27,600  | 24,653  | 2,947    | 68%        | \$ 527,474  | \$ 456,072   | \$ 71,402    | \$19.11  |  |  |  |  |  |
| Jan 22  | FY22                      | 20,396  | 22,594  | -2,198   | 54%        | \$ 407,690  | \$ 417,993   | \$ (10,303)  | \$19.99  |  |  |  |  |  |
| Dec 21  | FY22                      | 28,966  | 23,481  | 5,485    | 63%        | \$ 604,116  | \$ 434,406   | \$ 169,710   | \$20.86  |  |  |  |  |  |
| Nov 21  | FY22                      | 32,722  | 25,562  | 7,160    | 69%        | \$ 617,699  | \$ 472,905   | \$ 144,794   | \$18.88  |  |  |  |  |  |
| Oct 21  | FY22                      | 37,383  | 25,308  | 12,075   | 74%        | \$ 748,767  | \$ 474,517   | \$ 274,250   | \$20.03  |  |  |  |  |  |
| Sep 21  | FY22                      | 32,682  | 23,648  | 9,034    | 68%        | \$ 632,226  | \$ 443,404   | \$ 188,822   | \$19.34  |  |  |  |  |  |
| Aug 21  | FY22                      | 38,534  | 32,632  | 5,902    | 63%        | \$ 751,210  | \$ 611,859   | \$ 139,351   | \$19.49  |  |  |  |  |  |
| Jul 21  | FY22                      | 37,260  | 30,536  | 6,724    | 68%        | \$ 726,323  | \$ 572,553   | \$ 153,770   | \$19.49  |  |  |  |  |  |
| FY22 To Date                                    |                           | 287,062 | 236,603 | 50,459   | 66%        | \$5,672,707 | \$ 4,405,180 | \$ 1,267,528 | \$19.76  |  |  |  |  |  |
| Jun 21  | FY21                      | 25,668  | 27,000  | -1,332   | 53%        | \$ 515,857  | \$ 459,000   | \$ 56,857    | \$ 20.10 |  |  |  |  |  |
| May 21  | FY21                      | 18,643  | 26,350  | -7,707   | 42%        | \$ 379,959  | \$ 447,950   | \$ (67,991)  | \$ 20.38 |  |  |  |  |  |
| Apr 21  | r 21 Fy21 13,054 25,500 - |         | -12,446 | 27%      | \$ 256,539 | \$ 433,500  | \$ (176,961) | \$ 19.65     |          |  |  |  |  |  |





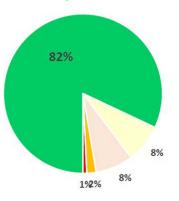
April 2022 ridership recovery through April 24



# **Downeaster FY22 Performance**



# Delay Intensity by Rider



- On Time
- 11-20 min
- 21-40 min41-Hour
- >Hour

| Downeaster Performance Metrics - Last 12 Months |      |          |            |             |             |            |               |           |    |  |  |  |  |
|---|------|----------|------------|-------------|-------------|------------|---------------|-----------|----|--|--|--|--|
|   |      | Trains   | Passenger  | On Time Pe  | erformance  | Dow        | CSI           |           |    |  |  |  |  |
| Period  | FY   | Operated | Miles      | End Point   | Customer    | Sales      | Capture Ratio | Check AVG |    |  |  |  |  |
| Mar-22  | FY22 | 310      | 2,947,118  | 77%         | 82%         | \$ 49,368  | 18%           | \$ 8.22   | 90 |  |  |  |  |
| Feb 22  | FY22 | 280      | 2,521,546  | <b>75</b> % | 81%         | \$ 40,225  | 16%           | \$ 8.66   | 91 |  |  |  |  |
| Jan-22  | FY22 | 310      | 1,858,131  | 79%         | 88%         | \$ 34,126  | 19%           | \$ 8.78   | 88 |  |  |  |  |
| Dec 21  | FY22 | 308      | 2,568,592  | 87%         | 91%         | \$ 44,947  | 18%           | \$ 8.60   | 94 |  |  |  |  |
| Nov-21  | FY22 | 297      | 2,566,478  | 66%         | 76%         | \$ 39,665  | 16%           | \$ 7.85   | 85 |  |  |  |  |
| Oct 21  | FY22 | 306      | 3,257,121  | 71%         | <b>79</b> % | \$ 52,600  | <b>17</b> %   | \$ 8.03   | 88 |  |  |  |  |
| Sep-21  | FY22 | 296      | 2,730,658  | 70%         | 81%         | \$ 46,983  | 17%           | \$ 8.43   | 88 |  |  |  |  |
| Aug 21  | FY22 | 306      | 3,287,802  | 66%         | 77%         | \$ 63,917  | 20%           | \$ 8.27   | 89 |  |  |  |  |
| Jul-21  | FY22 | 298      | 3,208,359  | 64%         | 73%         | \$ 59,565  | 19%           | \$ 8.38   | 89 |  |  |  |  |
| FY22 To   | Date | 2,711    | 24,945,805 | 73%         | 81%         | \$ 431,396 | 18%           | \$ 8.36   | 89 |  |  |  |  |
| Jun 21  | FY21 | 296      | 2,200,782  | 58%         | 67%         | \$ 43,730  | 22%           | \$ 7.69   | 86 |  |  |  |  |
| May 21  | FY21 | 306      | 1,610,195  | 60%         | 71%         | \$ 30,273  | 21%           | \$ 7.63   | 90 |  |  |  |  |
| Apr 21  | FY21 | 236      | 1,100,506  | 75%         | 83%         | \$ 17,743  | 20%           | \$ 6.80   | 88 |  |  |  |  |



### **NNEPRA Draft FY22 Budget Variance Report**

July 2021-March 2022

|                            |    |              |              | Mar-22  | 2        |         |      | Fiscal Year to Date |           |    |           |    |           |     |  |
|----------------------------|----|--------------|--------------|---------|----------|---------|------|---------------------|-----------|----|-----------|----|-----------|-----|--|
| evenues                    |    | larch Actual | March Budget |         | Variance |         | %    |                     | Actual    |    | Budget    |    | Variance  | %   |  |
| erating Revenue            |    |              |              |         |          |         |      |                     |           |    |           |    |           |     |  |
| Amtrak Ticket Revenue      | \$ | 657,202      | \$           | 521,470 | \$       | 135,732 | 26%  | \$                  | 5,672,708 | \$ | 4,405,180 | \$ | 1,267,528 | 29% |  |
| Food Service Revenue       | \$ | 53,097       | \$           | 40,679  | \$       | 12,418  | 31%  | \$                  | 413,809   | \$ | 341,454   | \$ | 72,355    | 21% |  |
| Advertising Revenue        |    |              | \$           | -       | \$       | -       |      |                     |           | \$ | -         | \$ | -         |     |  |
| Parking Lot Revenue        | \$ | 29,204       | \$           | 27,111  | \$       | 2,093   | 8%   | \$                  | 224,905   | \$ | 222,205   | \$ | 2,700     | 1%  |  |
| Interest and Other Revenue | \$ | 57,307       | \$           | 13,400  | \$       | 43,907  | 328% | \$                  | 442,017   | \$ | 245,600   | \$ | 196,417   | 80% |  |
| Total Operating Revenues   |    | 796,810      | \$           | 602,660 | \$       | 194,150 | 32%  | \$                  | 6,753,439 | \$ | 5,214,439 | \$ | 1,539,000 | 30% |  |





| Expenses                      |    |           |    |           |    |           |         |                   |    |             |    |             |         |
|-------------------------------|----|-----------|----|-----------|----|-----------|---------|-------------------|----|-------------|----|-------------|---------|
| Administration                |    |           |    |           |    |           |         |                   |    |             |    |             |         |
| Salaries & Benefits           | \$ | 69,615    | \$ | 68,000    | \$ | 1,615     | 2%      | \$<br>603,521     | \$ | 612,000     | \$ | (8,479)     | -1%     |
| Office Expenses               | \$ | 8,817     | \$ | 8,000     | \$ | 817       | 10%     | \$<br>76,240      | \$ | 72,000      | \$ | 4,240       | 6%      |
| Professional Services         | \$ | 5,035     | \$ | 13,500    | \$ | (8,465)   | -63%    | \$<br>169,092     | \$ | 191,500     | \$ | (22,408)    | -12%    |
| Insurance                     | \$ | -         | \$ | -         | \$ | -         |         | \$<br>58,147      | \$ | 50,374      | \$ | 7,773       |         |
| Board Operations              | \$ | 755       | \$ | 1,250     | \$ | (495)     | -40%    | \$<br>8,247       | \$ | 11,250      | \$ | (3,003)     | -27%    |
| Total Administration Expenses | \$ | 84,222    | \$ | 90,750    | \$ | (6,528)   | -7%     | \$<br>915,247     | \$ | 937,124     | \$ | (21,877)    | -2%     |
| Train Operations              |    |           |    |           |    |           |         |                   |    |             |    |             |         |
| Amtrak Operations             | \$ | 1,349,830 | \$ | 1,517,295 | \$ | (167,465) | -12%    | \$<br>11,487,124  | \$ | 13,013,541  | \$ | (1,526,417) | -13.3%  |
| Train Fuel Cost               | \$ | 293,115   | \$ | 173,330   | \$ | 119,785   | 41%     | \$<br>1,733,286   | \$ | 1,494,579   | \$ | 238,707     | 13.8%   |
| Other Train Operations        | \$ | 122,527   | \$ | 142,500   | \$ | (19,973)  | -16%    | \$<br>1,187,379   | \$ | 1,282,500   | \$ | (95,121)    | -8.0%   |
| ARPA Relief Credit            | \$ | (300,000) | \$ | (300,000) | \$ | -         | 0%      | \$<br>(3,016,034) | \$ | (3,016,034) | \$ | -           | 0.0%    |
| Facilities                    | \$ | 35,931    | \$ | 32,000    | \$ | 3,931     | 11%     | \$<br>243,612     | \$ | 282,784     | \$ | (39,172)    | -16.1%  |
| FY22 Capital Maintenance      | \$ | 109,119   | \$ | 50,000    | \$ | 59,119    |         | \$<br>345,089     | \$ | 730,000     | \$ | (384,911)   | -111.59 |
| Total Train Operations        | \$ | 1,610,522 | \$ | 1,615,125 | \$ | (4,603)   | 0%      | \$<br>11,980,456  | \$ | 13,787,370  | \$ | (1,806,914) | -15.1%  |
| Station Operations            |    |           |    |           |    |           |         |                   |    |             |    |             |         |
| Portland Station Rent         | \$ | 9,200     | \$ | 9,200     | \$ | -         | 0%      | \$<br>82,200      | \$ | 82,800      | \$ | (600)       | -0.7%   |
| Portland Station CAMS         | \$ | 22,000    | \$ | 31,000    | \$ | (9,000)   | -41%    | \$<br>201,800     | \$ | 212,000     | \$ | (10,200)    | -5.1%   |
| Platform Ins.                 | \$ | -         | \$ | -         | \$ | -         |         | \$<br>197,740     | \$ | 197,012     | \$ | 728         | 0.4%    |
| Station Platform Leases       | \$ | -         | \$ | -         | \$ | -         | _       | \$<br>46,853      | \$ | 52,000      | \$ | (5,147)     | -11.0%  |
| Station Improvements          | \$ | -         | \$ | 2,000     | \$ | (2,000)   | #DIV/0! | \$<br>3,855       | \$ | 18,000      | \$ | (14,145)    |         |
| Total Station Operations      | \$ | 31,200    | \$ | 42,200    | \$ | (11,000)  | -35%    | \$<br>532,448     | \$ | 561,812     | \$ | (29,364)    | -5.5%   |
| Food Service                  | \$ | 85,612    | \$ | 65,303    | \$ | 20,309    | 24%     | \$<br>624,579     | \$ | 574,211     | \$ | 50,368      | 8.1%    |
| Marketing                     |    | 34,471    | \$ | 40,000    | \$ | (5,529)   | -16%    | \$<br>273,644     | \$ | 400,000     | \$ | (126,356)   | -46.2%  |
| Total Operating Expenses      | \$ | 1,846,027 | \$ | 1,853,378 | \$ | (7,351)   | 0%      | \$<br>14,326,374  | \$ | 16,260,517  | \$ | (1,934,143) | -13.5%  |
| Additional Funding Required   | Ś  | 1.049.218 | Ś  | 1.250.719 | Ś  | (201.501) | -19%    | \$<br>7.572.936   | Ś  | 11.046.079  | Ś  | (3.473.142) | -45.9%  |





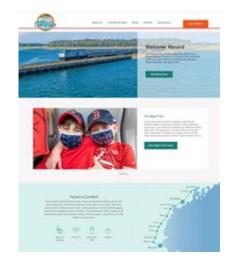
**Marketing/ Advertising RFP** 

**Website Refresh** 

**Station Experience Project** 

**Testimonial Campaign** 

Midweek \$20 Round- Trip Fare









### **Ride With Me Event:**

## **Brunswick Familiarization Trip:**











## **Wells Area Improvement Project**



# **Projects**









### **Ongoing Initiatives**



### **Ongoing**

- Station Agreement Updates
- Amtrak Service Agreement
- System Safety Plan
- FTA Triennial Review
- PAR/CSX Merger
  - Positive Train Control

### **NNEPRA Planning Efforts**

- Portland Station Relocation
- West Falmouth Station
- Service Development Plan Update
- Rockland Branch Pilot



### **Ongoing Initiatives**



#### **Regional Planning Studies**

- Maine State Rail Plan
- Statewide Strategic Transit Plan
- L/A Economic Evaluation Study
- Biddeford/Saco TOD
- Gorham/Portland Rapid Transit
- Transit Together
- Connect 2045

#### **National Initiatives**

- 209 Policy Update
  - Amtrak Cost & Revenue Accounting
  - Marketing & Data Sharing
  - Business Relationship
- Intercity Trainset Procurement
- Corridor Development Program
- Peer Exchange
- Education & Outreach









